

Your Cremation Planning Guide

*Clear, honest answers — so your family
never has to guess.*

- What direct cremation is — and what it isn't
- Exactly what one complete price includes
- Planning ahead vs. at the time of need
- The step-by-step process and timeline
- What to gather, and what to ask any provider

Talk to a counselor any hour: (714) 788-5572

care@directcremationoc.com · Available 24 hours a day, 7 days a week

INTRODUCTION

A calmer way through one of life's hardest moments

This guide explains direct cremation in plain language so you can make decisions with clarity instead of pressure. Whether you're facing an immediate loss, expecting one soon, or simply planning ahead, Direct Cremation OC serves families across Orange County with one complete price and real people on the phone, any hour.

Keep this guide. Share it with family. And whenever you have a question, call us — there is never a charge to ask.

THE BASICS

What is direct cremation?

Direct cremation is a simple, dignified cremation that takes place without a formal funeral service or viewing beforehand. Your loved one is taken into our care, all required paperwork and permits are handled, the cremation is carried out privately, and the ashes are returned to you. Families are free to hold a memorial or celebration of life afterward, on their own timeline and in their own way.

It is the most affordable, least stressful path — without sacrificing dignity or care.

ONE COMPLETE PRICE

What \$1,195 includes

Included	Detail
Around-the-clock transportation into our care	No mileage fees, ever
All required legal documents	Death certificate and permit filing
Secure refrigeration	No daily holding fees
Private, dignified cremation	One at a time, licensed facility
A durable urn with a velvet bag	Included, not upsold
Return of the ashes	Local delivery or in-state mail*
24/7 counselor & care-team support	Throughout the entire process

**Local delivery or in-state USPS Priority Mail is included; mailing to an address outside the state carries an additional charge.*
PLANNING AHEAD

Now vs. at the time of need

At the time of need, a complete direct cremation is **\$1,195**. Planning ahead is **\$1,495** — modestly more by design. That difference reflects long-term price protection: funeral costs climb every year

(cremation-with-service costs have risen roughly 8% in just two years), and arranging now sets your price at today's rate instead of tomorrow's. It is a one-time amount that spares your family the cost, the paperwork, and the decisions later.

The exact price-protection, cancellation and refund terms are set out in your written pre-arrangement agreement and follow applicable California law. This guide is informational only and is not a contract or an offer of guaranteed terms.

THE PROCESS

Five steps, clearly walked

- **You call.** A counselor answers any hour and begins arrangements when you're ready — no office visit required.
- **Into our care.** We bring your loved one into our care anywhere in Orange County.
- **Paperwork, handled.** We file the death certificate and permits and coordinate with the physician — typically 7–10 business days.
- **Private cremation.** Once paperwork clears, the cremation is carried out privately within a few days.
- **Ashes returned.** Within 48 hours of the cremation — local delivery or in-state mail, in a durable urn with a velvet bag.

BE PREPARED

What to gather

Having these on hand makes everything faster and easier. Don't worry if something is missing — we will help you obtain it.

- Full legal name, date of birth, and place of birth
- Social Security number
- Address and marital status; spouse's name if applicable
- Father's name and mother's maiden name
- Highest level of education and occupation/industry
- Veteran/military service information (if applicable)
- The name and contact of the attending physician or hospice
- Who will be the legal next of kin authorizing the cremation

BE INFORMED

Questions to ask any cremation provider

- Is the price you quote complete — or are permits, the death certificate, refrigeration, and return of ashes extra?
- Are there mileage, weight, or after-hours fees?
- Is the cremation private and individual? Where is it performed?
- How and when are the ashes returned, and is delivery included?
- Do you require an office visit, or can everything be done remotely?
- Are you available 24/7 with a real person?

At Direct Cremation OC the answer is simple: \$1,195 covers all of it, there are no hidden fees, the cremation is private, and a real counselor is available any hour.

OPTIONAL — NEVER REQUIRED

If your family wants more

The \$1,195 covers the complete cremation. These optional services are available on request, clearly priced, and never pushed:

Witness cremation (15 minutes)	\$400
Identification viewing (1 hour)	\$650
Unwitnessed scattering at sea	\$300

Whether a viewing or witness is possible can depend on where and how the passing occurred — please speak with a counselor first.

COMMON QUESTIONS

Can I still have a memorial service?

Absolutely. Direct cremation simply separates the cremation from any ceremony. You can hold a memorial, celebration of life, or scattering whenever and however feels right.

What if the death occurs in another state?

Our coverage applies anywhere in the United States. Because a death must be filed where it occurs, we coordinate a comparable local cremation and return the ashes to you. Full-body transport between states is a separate, additional cost.

How long does everything take?

Paperwork is typically 7–10 business days depending on the physician and county; the cremation follows within a few days, and ashes are returned within 48 hours of the cremation.

Is anything not included in the \$1,195?

No hidden fees. The only things beyond it are your choice: extra certified death-certificate copies (county fee), out-of-state mailing, and optional services above.

We're here, any hour — (714) 788-5572

There is never a charge to ask a question. When you're ready, call or start online at directcremationoc.com. A real counselor will guide you, with no pressure.

This guide is provided by Direct Cremation OC for general information only. It is not a contract or an offer of guaranteed terms. Pricing, price protection, cancellation and refund terms are set out in your written agreement and follow applicable California law. Figures and industry references are illustrative and may change.